

Trust in Virtual Teams: Organization, Strategies and Assurance for Successful Projects

Thomas P. Wise

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As projects become more complex and the project teams are more geographically and culturally dispersed, so strong, trusting relationships come to the fore. Trust provides the security that enables project teams to work together effectively, even when they face project-threatening problems and challenges. Because today's team members work virtually as much by choice as by geographic necessity, business leaders must understand how team relationships such as trust, cross-divisional projects, and how offshore team participation are all positively motivated by a solid quality assurance program. Offering real world solutions, Trust in Virtual Teams provides a clear view of how virtual projects can succeed, and how quality assurance compliments and promotes effective organizational design and project management to build solid trust relationships. Dr Wise combines the latest research in virtual team trust with simple and proven quality methods. He builds upon more than 20 years of experience in quality and project work to guide team managers in creating high performing project teams. Our understanding of the role human factors play in project performance and project resilience continues to grow. As it does, so does our need to address the behaviors and culture that enable good performance. Tom Wise's book is a thoughtful and pragmatic guide to help project teams and managers do just that.

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